

The Medical Assistance (Medicaid Eligibility) Program

UNC Health Care Systems has staff that evaluates uninsured patients for potential assistance through Federal and State funded programs (Medicaid). They will act as the advisor and/or representative to the patient throughout the entire application process including representation at local and state appeals (without cost to the patient). This frequently involves providing medical evidence to substantiate a patient's ability to work. As a treating physician, you may be contacted by one of the counselors for your input related to your patient's medical condition. There are also Income Maintenance Caseworkers under contract from Orange County Department of Social Service who, for the patient's convenience, begin the Medicaid application process on site. If you have a patient who needs financial assistance, please call the Medicaid Eligibility Department at 966-2608. Bilingual (English/Spanish) staff are available.